

# DISCOVER UNFORGETTABLE

# San Antonio

## Travel Safe: What to Know Before You Visit

The priority on safety of our community and visitors is one of the reasons that San Antonio is a top vacation and business destination in the country. San Antonio's civic, business and association communities have joined forces to ensure that as we emerge from the COVID-19 crisis we maintain safety as the most important aspect. San Antonio business owners and associations have produced The **Greater. SAfer. Together. Pledge** (in accordance with Centers for Disease Control and Prevention (CDC) guidance) with the aim to protect the health and safety of employees and customers. For more information visit: <a href="https://www.visitsanantonio.com/safersa/">https://www.visitsanantonio.com/safersa/</a>



### Air Travel: San Antonio International Airport



For the most up-to-date information on domestic and international travel restrictions, visit the <u>Texas Department of</u> <u>State Health Services</u> and <u>U.S.</u> <u>State Department</u> travel pages. For updated TSA travel guidelines, visit the <u>TSA</u> <u>COVID-19</u> information page.

San Antonio International Airport has enhanced their procedures to ensure your safety is top of mind. Learn more.

# Greater San Antonio business owners PLEDGE to:

- Use face coverings
- Practice social distancing
- Conduct temperature checks
- Provide hand sanitizer
- Follow CDC cleaning procedures
- Implement contactless payment when possible
- General COVID-19 awareness training for employees
- ✤ REPEAT!



**Transportation:** Local partners are prepared to offer you the ease of moving about the city and have updated preventative and safety policies to ensure protection of passengers and drivers.



The <u>rental car</u> <u>facility</u> at the airport is open to serve travelers.



Lyft require facemasks for all riders and drivers. Learn more here.

# Uber

Verification of face coverings for all riders and drivers are a new <u>safety measure</u>.



Facemasks are required for drivers. Plastic dividers have been added to <u>all cabs</u>.





#### Personal Preventative Measure Tips:

- Face coverings are recommended inside cityowned facilities including the Convention Center and Alamodome
- Per Transportation Security Administration (TSA) guidelines, facemasks are required in the San Antonio International airport on planes, buses, trains and other forms of public transport
- Practice responsible distancing
- Cover coughs and sneezes
- Wash hands often and avoid touching your face
- Restaurants, attractions and parks are now open at 100% occupancy levels

## HENRY B. GONZÁLEZ CONVENTION CENTER

The Henry B. Gonzalez Convention Center's number one priority is the health and safety of all attendees, employees, and partners. The facility has taken <u>proactive measures</u> in response to this rapidly evolving situation and continually monitors information from various resources. Inside the facility you will notice increased frequency of the cleaning schedule, enhanced sanitization methods, contactless facilities and doors, screenings at all entry doors, as well as all employees wearing personal protective gear.

**Hotels:** The hotel industry has a longstanding commitment to cleanliness and safety for employees and guests. This commitment continues during the public health crisis. Please see below for additional details from the American Hotel & Lodging Association and from individual hotel brands.

- American Hotel & Lodging Association's Safe Stay
- ✤ Best Western Hotels & Resorts We Care Clean
- Drury Hotels, Travel Happy Again, Clean & Safe
- ✤ Choice Hotels' Commitment to Clean
- Hilton CleanStay with Lysol Protection
- Hyatt Global Care & Cleanliness Commitment
- IHG Guest Health, Safety and Well-Being

- ✤ Motel 6 Enhanced Cleaning Protocols
- Marriott Commitment to Cleanliness
- ✤ Omni Safe & Clean
- ✤ <u>Red Roof RediClean</u>
- ✤ <u>The St. Anthony's Commitment to Cleanliness</u>
- Valencia Hotel Group Cleaning Protocols
- Wyndham Hotels & Resorts Enhanced Policies



**Restaurants:** The restaurant industry has an outstanding record of protecting employees and guests. To ensure everyone's safety as they welcome guests back into dining rooms, the Texas Restaurant Association has created <u>The Texas Restaurant Promise</u>. For a list of open dining options in San Antonio, <u>click here</u>.



**Downtown, Attractions and More:** There is so much to see and do in San Antonio! From great outdoors and historic sites to unique must-sees and family fun parks. Check out our list of open attractions and <u>things to do</u>. On top of the priority list is cleanliness and safety. In addition to practicing social distancing, Centro San Antonio (which maintains the downtown district) is redirecting many of their staff to clean and disinfect high touch areas such as crosswalk buttons, doorknobs, scooter handles and bus stops. Centro is performing extra cleaning and power washing sidewalks in high trafficked areas.

For more information about how San Antonio is open for business, visit www.VisitSanAntonio.com

San Antonio COVID-19 Resources and Testing Locations